# Senior BI Analyst

## Description

Our Story Hello there. We're Zopa. We started our journey back in 2005, building the first ever peer-to-peer lending company. Fast forward to 2020 and we launched Zopa Bank. A bank that listens to what our customers don't like about finance and does the opposite. We're redefining what it feels like to work in finance. Our vision for a new era of banking puts people front and centre — we've built a business that empowers everyone to aim high, every day, to move finance forward. Find out more about our fantastic offerings at [Zopa.com](Zopa.com)!

We're incredibly proud of our achievements and none of it would be possible without the amazing team here. It's not just industry awards we're winning, we've also been named in the top three UK's Most Loved Workplaces.

If you embrace unconventional challenges, are unafraid to think differently and are driven to make an outsized impact, you'll thrive here at Zopa, so join us, and make it count. Want to see us in action? Follow us on Instagram @zopalife

We are looking for a senior analyst with expertise in data manipulation and MI monitoring to join the team responsible for shaping strategiesfor customers facing financial difficulties.

At Zopa we are passionate about using data to drive decision making, improve strategies and maintain good customer outcomes. Your role will involve collaborative working with a range of stakeholders, data engineers and analysts to manipulate data, create efficient MI monitoring, and drive strategic long-term solutions.

## A day in the life

- 
- Utilising the freedom to build, optimise and innovate processes, setting the standard for MI and data manipulation across the company.
- Designing, delivering and owningbest-in-class controls, reporting and monitoring infrastructure.
- Managing stakeholder needs and expectations, delivering value-add developments whilst making prioritisation decisions.
- Working with some of the best tech in the industry, such as powerful Python instances for data analysis and machine learning and Redshift for data warehousing.
- Identifying opportunities to optimise and improve existing processes, whilst feeling empowered to think outside the box and devise creative, innovative solutions to problems.
- Utilising MI to identify trends and generate insight.
- Supporting the team in optimising our strategy for customers in financial difficulty across multiple different lending products.
- Opportunities to learn DBT.

## About you

- You have a strong ability in SQL and experience using programming languages such as Python.
- You have strong experience in using Tableau or other BI tools, e.g. Looker, Power BI.
- You have 2+ years of hands-on experience in manipulating large datasets and MI creation.

**Hiring organization**
Candidate-1st

**Employment Type**
Full-time

**Beginning of employment**
asap

**Job Location**
London

**Working Hours**
40

**Base Salary**
euro GBP 68K - 104K *

**Date posted**
June 5, 2024

- You have good attention to detail and feel comfortable going through complicated data structures ensuring the generated results are accurate.
- You are able to spot opportunities for improvement and drive a project through from start to finish with strong time management.
- Working in a "customer first" business motivates you.
- You are a doer; you love delivering tools and initiatives to add value to the company and support your team.
- You're a strong conceptual thinker and are able to draw insights from data and turn them into actionable recommendations.
- You have excellent oral and written communication skills, with the ability to translate insight into a coherent story that drives action.

#LI-JR1

Flexible working? Yes please!

At Zopa we value flexible ways of working. We understand the benefits of face-to-face collaboration and the importance of a good work life balance. Our teams work in a hybrid manner from our open-plan, riverside London Bridge office and the comfort of their own homes at a frequency that suits the team and the work they do.

Not only that – you'll also have the option of working from abroad for up to 120 days a year!* But no matter where you are, we'll make sure you've got everything you need to thrive, both in your work and home life, from day one.  *Subject to having the right to work in the country of choice

Diversity Statement

Zopa is proud to offer a workplace free from discrimination. Diversity of experience, perspectives, and backgrounds leads to better products for our customers and a unique company culture for our people. We are made up of nearly 50 nationalities, have a DE&I forum made up of Zopians wanting to make a difference and we are proud of our culture where everyone can bring their full self to work. Our approach to DE&I is reflected in our hiring process so please let us know if you require any reasonable adjustments.

**How the process will look like**

Your teammates will gather all requirements within our organization. Then, once priority has been discussed, you will decide as a team on the best solutions and architecture to meet these needs. In continuous increments and continuous communication between the team and stakeholders, you're part of making data play an even more important (and understood) part withing Brand New Day.

**Job Benefits**

 GBP 68K – 104K *